How to Register for a Customer Portal Account in CSS

You will register for an account on our online self-service portal to start your **business license verification process**, **pay your license fees**, **renew your license**, and **print your business license.**

Here's how you register: (if you haven't already registered)

Please use the link below to register for an account.
https://css.forsythco.com/EnerGov_Prod/selfservice/

- Click Login and Register in the top right of the screen.
- A pop-up will appear at the top of the screen. Click continue to be directed to the registration process.
- Click Create an account at the bottom of the screen.
- You will be directed to Create an Account.
- Fill out all fields.
  - First Name
  - Last Name
  - Email
  - Phone Number (Optional)
  - Password
- Click Sign Up.
- You will receive notification that an email has been sent to verify the account.
- When the email is received, you will be provided an activation code. You will need to input the activation to verify your account.
- You will then be redirected back to the Forsyth County CSS home page.
- You will now log in to create the CSS Portal account.
- Click the Log in or Register Card
- Log in with the email and password used for registration.
- This will start the Acknowledgment process.
- Click continue to proceed to the Personal Information screen.
- Fill in all the information to finalize the Personal Information section. Only complete the fields marked with an asterisk *.
- Click Next.
- Provide the Mailing Address information.
- Click Submit.
- The registration process is now complete and you should see your Dashboard.